VR Client Satisfaction Survey



1. Are you currently employ	ved?	
	Response Percent	Response Count
Yes	95.6%	173
No	4.4%	
	If yes, where?	15
	answered question	18
	skipped question	
2. Does your job meet your		
2. Does your job meet your Yes	current needs? Response	Response
	current needs? Response Percent	Response Count
	Current needs? Response Percent 82.3%	Respons Count
Yes	Current needs? Response Percent 82.3%	Respons Count 14

3. What did Vocational Rehabilitation provide that was the most helpful to you?

Response	
Count	

160

		answered question	160

skipped question 21

4. How likely are you to recommend Vocational Rehabilitation to a friend or family member?

	Response Percent	Response Count
Very Unlikely	1.7%	3
Somewhat Unlikely	0.6%	1
Neutral	5.5%	10
Somewhat Likely	13.8%	25
Very Likely	78.5%	142
	answered question	181
	skipped question	0

5. Please share any other c	omments or suggestions you may have.	
		Response Count
		5
	answered question	5
	skipped question	13
6. Who did you talk with?	Response	Respons
	Percent	Count
Consumer/client	96.1%	17
Family member	3.9%	
	answered question	18
	skipped question	

7. Which VR Team served this client?

	Response Percent	Response Count
State Office - Drudik	1.1%	2
Scottsbluff - Hoffmaier	5.0%	9
North Platte - Simmons	1.7%	3
Kearney - Anderson	5.5%	10
Grand Island - Wegner/Sautter	14.9%	27
Columbus/Fremont - Niemeyer	11.0%	20
Norfolk - Mitchell	3.3%	6
Norfolk - Griffin	8.3%	15
Omaha West - Petersen	7.2%	13
Omaha - Dixon	14.4%	26
Omaha - Long	6.1%	11
Lincoln - Miller	7.2%	13
Lincoln - Rathjen	4.4%	8
Lincoln - Jenkins	9.9%	18
	answered question	181
	skipped question	0

2 Henderson Food Mart Sep 24, 2013 3:51 F 3 Domino's Sep 24, 2013 1:36 F 4 Cabela's Sep 24, 2013 1:28 F 5 Aaron's Lease & Sales Ownership Sep 24, 2013 1:22 F 6 Royal Oaks Assisted Living Sep 24, 2013 11:12 8 Wal-Mart Sep 24, 2013 11:12 9 Burger King Sep 23, 2013 2:57 F 10 Hy-Vee Sep 23, 2013 2:37 F 11 SAVO/Ray's Cafe Sep 23, 2013 2:77 F 12 A&A Farms Sep 19, 2013 12:05 13 Simply the Best Auto Sep 19, 2013 11:37 14 Big Red Motor Sports Sep 19, 2013 10:09 16 Scott's Place Sep 19, 2013 10:09 16 Scott's Place Sep 19, 2013 10:07 17 HyVee Sep 17, 2013 9:40 A 18 VRL & Associates Sep 16, 2013 2:51 F			
2 Henderson Food Mart Sep 24, 2013 3:51 F 3 Domino's Sep 24, 2013 1:36 F 4 Cabela's Sep 24, 2013 1:28 F 5 Aaron's Lease & Sales Ownership Sep 24, 2013 1:22 F 6 Royal Oaks Assisted Living Sep 24, 2013 12:56 7 Lozier Sep 24, 2013 11:12 8 Wal-Mart Sep 23, 2013 2:57 F 9 Burger King Sep 23, 2013 2:57 F 10 Hy-Vee Sep 23, 2013 2:57 F 11 SAVO/Ray's Cafe Sep 23, 2013 2:77 F 12 A&A Farms Sep 19, 2013 12:05 13 Simply the Best Auto Sep 19, 2013 11:37 14 Big Red Motor Sports Sep 19, 2013 10:09 16 Scott's Place Sep 19, 2013 10:07 17 HyVee Sep 17, 2013 9:40 A 18 VRL & Associates Sep 16, 2013 2:51 F	Q1. Ar	re you currently employed?	
3 Domino's Sep 24, 2013 1:36 F 4 Cabela's Sep 24, 2013 1:28 F 5 Aaron's Lease & Sales Ownership Sep 24, 2013 1:22 F 6 Royal Oaks Assisted Living Sep 24, 2013 1:25 F 7 Lozier Sep 24, 2013 1:12 F 8 Wal-Mart Sep 23, 2013 3:18 F 9 Burger King Sep 23, 2013 2:57 F 10 Hy-Vee Sep 23, 2013 2:37 F 11 SAVO/Ray's Cafe Sep 23, 2013 2:17 F 12 A&A Farms Sep 19, 2013 12:05 13 Simply the Best Auto Sep 19, 2013 11:54 14 Big Red Motor Sports Sep 19, 2013 11:37 15 Auto Zone Sep 19, 2013 10:09 16 Scott's Place Sep 19, 2013 10:07 17 HyVee Sep 17, 2013 9:40 / 18 VRL & Associates Sep 16, 2013 2:51 F	1	Reinke Manufacturing	Sep 27, 2013 4:04 PM
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17 HyVee Sep 17, 2013 9:40 A 18 VRL & Associates Sep 16, 2013 2:51 F	15	Auto Zone	Sep 19, 2013 10:09 AM
18 VRL & Associates Sep 16, 2013 2:51 F	16	Scott's Place	Sep 19, 2013 10:07 AM
<u>'</u>	17	HyVee	Sep 17, 2013 9:40 AM
19 Eastmont Towers Sep 16, 2013 1:30 F	18	VRL & Associates	Sep 16, 2013 2:51 PM
	19	Eastmont Towers	Sep 16, 2013 1:30 PM

21 Guy and Gals Sep 16, 2013 1:00 PI 22 Classic Cone Sep 16, 2013 12:26 P 23 Children's Home Healthcare Sep 16, 2013 11:06 P 24 Richard Parsiet Farm Sep 16, 2013 11:30 A 25 Parent to Parent Sep 16, 2013 11:30 A 26 Nebraska Orthopedic Hospital Sep 16, 2013 11:12 A 27 TD Ameritrade Sep 16, 2013 10:39 A 28 WalMart Sep 16, 2013 10:39 A 29 Electrical Apprentice Sep 16, 2013 10:32 A 30 HyVee Sep 13, 2013 12:34 P 31 Nebraska Internal Medicine Sep 13, 2013 11:18 A 32 Federal Government Sep 13, 2013 11:18 A 33 Walmart Sep 13, 2013 10:31 A 34 LALA Sep 13, 2013 9:27 AI 35 Mr Trolley Sep 13, 2013 9:27 AI 36 Kohl's Sep 10, 2013 2:16 PI 37 ABM Sep 10, 2013 2:16 PI			
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29 Electrical Apprentice Sep 16, 2013 10:32 A 30 HyVee Sep 13, 2013 12:34 P 31 Nebraska Internal Medicine Sep 13, 2013 11:48 A 32 Federal Government Sep 13, 2013 11:18 A 33 Walmart Sep 13, 2013 10:31 A 34 LALA Sep 13, 2013 9:54 AI 35 Mr Trolley Sep 13, 2013 9:27 AI 36 Kohl's Sep 10, 2013 3:02 PI 37 ABM Sep 10, 2013 2:16 PI	27	TD Ameritrade	Sep 16, 2013 11:12 AM
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31 Nebraska Internal Medicine Sep 13, 2013 11:48 A 32 Federal Government Sep 13, 2013 11:18 A 33 Walmart Sep 13, 2013 10:31 A 34 LALA Sep 13, 2013 9:54 AI 35 Mr Trolley Sep 13, 2013 9:27 AI 36 Kohl's Sep 10, 2013 3:02 PI 37 ABM Sep 10, 2013 2:16 PI	29	Electrical Apprentice	Sep 16, 2013 10:32 AM
32 Federal Government Sep 13, 2013 11:18 A 33 Walmart Sep 13, 2013 10:31 A 34 LALA Sep 13, 2013 9:54 AI 35 Mr Trolley Sep 13, 2013 9:27 AI 36 Kohl's Sep 10, 2013 3:02 PI 37 ABM Sep 10, 2013 2:16 PI	30	HyVee	Sep 13, 2013 12:34 PM
33 Walmart Sep 13, 2013 10:31 A 34 LALA Sep 13, 2013 9:54 Al 35 Mr Trolley Sep 13, 2013 9:27 Al 36 Kohl's Sep 10, 2013 3:02 Pl 37 ABM Sep 10, 2013 2:16 Pl	31	Nebraska Internal Medicine	Sep 13, 2013 11:48 AM
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35 Mr Trolley 36 Kohl's 37 ABM Sep 13, 2013 9:27 Al Sep 10, 2013 3:02 Pl Sep 10, 2013 2:16 Pl	33	Walmart	Sep 13, 2013 10:31 AM
36 Kohl's Sep 10, 2013 3:02 Pl 37 ABM Sep 10, 2013 2:16 Pl	34	LALA	Sep 13, 2013 9:54 AM
37 ABM Sep 10, 2013 2:16 PI	35	Mr Trolley	Sep 13, 2013 9:27 AM
<u>'</u>	36	Kohl's	Sep 10, 2013 3:02 PM
20 11.0	37	ABM	Sep 10, 2013 2:16 PM
36 ILC Sep 10, 2013 12:55 P	38	ILC	Sep 10, 2013 12:55 PM

Q1. Ar	re you currently employed?	
39	Nebraska Winlectric	Sep 10, 2013 12:14 PM
40	WalMart	Sep 10, 2013 10:07 AM
41	Alan Dale Insurance	Sep 10, 2013 10:07 AM
42	Papillion Manor	Sep 10, 2013 9:56 AM
43	Lowes	Sep 10, 2013 9:22 AM
44	Old Chicago	Sep 9, 2013 2:02 PM
45	Henry Doorly Zoo	Sep 9, 2013 2:01 PM
46	Sears Automotive	Sep 6, 2013 9:58 AM
47	Lewis Implement	Sep 6, 2013 9:33 AM
48	City of Omaha	Sep 4, 2013 2:52 PM
49	Apogee	Sep 3, 2013 3:56 PM
50	Valmont	Sep 3, 2013 2:19 PM
51	Goodwill	Sep 3, 2013 1:52 PM
52	Menards	Sep 3, 2013 1:24 PM
53	Zurich Insurance	Sep 3, 2013 11:59 AM
54	Nebraska Logisitics	Sep 3, 2013 11:33 AM
55	Black Hills	Aug 30, 2013 11:28 AM
56	Walmart	Aug 30, 2013 11:13 AM
57	St Elizabeth Med Center	Aug 30, 2013 11:01 AM

Q1. Ar	e you currently employed?	
58	Subway	Aug 30, 2013 10:51 AM
59	McDonald's	Aug 30, 2013 10:12 AM
60	Comfort Inn	Aug 30, 2013 10:01 AM
61	walmart	Aug 30, 2013 9:59 AM
62	Walmart	Aug 27, 2013 2:32 PM
63	Alley Cat	Aug 27, 2013 2:02 PM
64	Walmart	Aug 27, 2013 1:35 PM
65	Keya House	Aug 27, 2013 1:26 PM
66	Goodwill	Aug 27, 2013 11:25 AM
67	UNL	Aug 27, 2013 11:10 AM
68	Main Street Market	Aug 27, 2013 10:02 AM
69	State of Nebraska	Aug 26, 2013 4:10 PM
70	FBG	Aug 26, 2013 3:00 PM
71	Younkers/Midwest Maintenance/Timbo's Lawn Service	Aug 26, 2013 2:52 PM
72	Prairie Life	Aug 21, 2013 2:18 PM
73	Aetna	Aug 20, 2013 2:14 PM
74	DP Sawyer	Aug 20, 2013 2:13 PM
75	Duolift	Aug 20, 2013 1:26 PM
76	Hy-Vee	Aug 20, 2013 1:10 PM

Q1. Are	you currently employed?	
77	AMC Theaters	Aug 20, 2013 12:40 PM
78	Apogee	Aug 20, 2013 11:25 AN
79	Carter House	Aug 19, 2013 9:49 AM
80	Darlings Nutrition	Aug 16, 2013 2:39 PM
81	Menards	Aug 14, 2013 2:07 PM
82	Casey's	Aug 14, 2013 12:36 PM
83	Regional West Medical Center	Aug 13, 2013 2:50 PM
84	Homestead	Aug 13, 2013 2:29 PM
85	Mechanical Systems	Aug 13, 2013 2:19 PM
86	Midwest Right of Way Services	Aug 8, 2013 11:34 AM
87	Mcdonalds	Aug 8, 2013 10:44 AM
88	Golden Living Center	Aug 6, 2013 10:11 AM
89	The Independent	Aug 5, 2013 2:09 PM
90	WalMart	Aug 5, 2013 2:00 PM
91	J-Mar	Aug 5, 2013 1:39 PM
92	Walmart	Aug 5, 2013 1:33 PM
93	Walmart	Aug 5, 2013 1:22 PM
94	OConnell Enterprises.	Aug 5, 2013 1:17 PM
95	Henry Doorly Zoo	Aug 5, 2013 1:09 PM

1 Arc	e you currently employed?	
96	Younkers	Aug 1, 2013 10:09 A
97	Sleep Inn	Aug 1, 2013 9:58 Al
98	American Red Cross	Jul 31, 2013 11:59 A
99	PCCW	Jul 31, 2013 10:25 A
100	Subway	Jul 29, 2013 2:26 P
101	Daylight Doughnuts	Jul 29, 2013 2:06 P
102	Kmart	Jul 29, 2013 2:04 P
103	Sam's Club	Jul 29, 2013 12:46 F
104	ABM	Jul 25, 2013 1:11 P
105	WalMart	Jul 25, 2013 11:48 A
106	TSYS	Jul 25, 2013 11:16 A
107	Columbus Community Hospital	Jul 25, 2013 10:30 A
108	Ranslem Painting	Jul 25, 2013 10:21 A
109	Scottsbluff Police	Jul 24, 2013 10:51 A
110	Cedar Rapids School	Jul 23, 2013 12:44 F
111	Morita Cleaning	Jul 23, 2013 10:13 <i>F</i>
12	Self Employed	Jul 23, 2013 10:03 <i>F</i>
13	Mental Health Association	Jul 22, 2013 4:35 P
14	City of Lincoln & Southlake Rehabilitation Clinic	Jul 22, 2013 4:09 P

)1 Are		
kii. Ale	you currently employed?	
115	WalMart	Jul 22, 2013 3:53 PM
116	Golden Living Center	Jul 22, 2013 2:09 PM
117	K&W Spotless Cleaning	Jul 22, 2013 1:47 PM
118	Self Employed	Jul 22, 2013 11:59 AM
119	NE VR	Jul 22, 2013 11:29 AM
120	St. Francis Medical Center	Jul 22, 2013 10:40 AM
121	St. Joseph Villa	Jul 22, 2013 10:39 AM
122	walMart	Jul 22, 2013 10:11 AM
123	WalMart	Jul 22, 2013 9:48 AM
124	G-O Express	Jul 22, 2013 9:33 AM
125	Ricardos Restaurant	Jul 19, 2013 2:46 PM
126	Cargill	Jul 19, 2013 10:03 AM
127	Vertex	Jul 19, 2013 9:56 AM
128	Farmers	Jul 16, 2013 2:57 PM
129	FBG Service Corporation	Jul 16, 2013 2:09 PM
130	HyVee	Jul 16, 2013 1:35 PM
131	UNL	Jul 16, 2013 1:20 PM
132	Mcdonalds	Jul 16, 2013 1:02 PM
133	The Eatery	Jul 16, 2013 11:55 AM

Q1. Are	e you currently employed?	
134	Northeast Community College	Jul 16, 2013 11:21 AM
135	Getchman's Heating and Cooling.	Jul 16, 2013 11:08 AM
136	Russ' Market	Jul 11, 2013 11:37 AM
137	All Midlands	Jul 11, 2013 9:14 AM
138	State of Nebraska	Jul 10, 2013 9:35 AM
139	Wendy's	Jul 9, 2013 2:52 PM
140	The Barn Door	Jul 9, 2013 11:05 AM
141	Broken Bow Public Schools.	Jul 9, 2013 11:00 AM
142	Applebee's	Jul 9, 2013 10:46 AM
143	Baker's Supermarket	Jul 9, 2013 10:32 AM
144	Remedy Staffing	Jul 9, 2013 10:19 AM
145	Seward Schools	Jul 9, 2013 9:52 AM
146	Kearney Public Schools/Kearney Catholic Schools	Jul 8, 2013 4:50 PM
147	McDonald's	Jul 8, 2013 4:23 PM
148	Alco	Jul 8, 2013 4:08 PM
149	CHS Ag service	Jul 8, 2013 2:47 PM
150	DHHS	Jul 8, 2013 2:38 PM
151	Deaf Educator	Jul 8, 2013 9:59 AM
152	Travel Centers of America	Jul 5, 2013 10:42 AM

Q1. Ar	Q1. Are you currently employed?		
153	Service Master	Jul 5, 2013 9:34 AM	
154	Experience Works	Jul 5, 2013 9:25 AM	
155	Touchstone	Jul 1, 2013 1:35 PM	
156	Menards	Jul 1, 2013 12:37 PM	
157	State of Nebraska	Jul 1, 2013 11:14 AM	
158	Rick Sod's Farm	Jul 1, 2013 9:55 AM	

2 D-	see your job most your ourrent needs?	
2. Do	es your job meet your current needs?	
1	Not employed	Sep 23, 2013 2:51 Pf
2	I need full time work.	Sep 19, 2013 10:09 A
3	Not working.	Sep 13, 2013 12:17 P
4	Not enough money.	Sep 10, 2013 2:16 Pf
5	Not working.	Sep 10, 2013 12:35 P
6	Need an additional job due to money.	Sep 10, 2013 12:14 P
7	Not currently working for medical reasons.	Sep 10, 2013 11:38 A
8	Financially. Not enough hours and low wage.	Sep 10, 2013 9:31 A
9	Financially	Sep 6, 2013 9:58 AM
10	Financially	Sep 4, 2013 2:48 PN
11	Not able to work enough hours	Sep 3, 2013 3:56 PM
12	Financially	Sep 3, 2013 1:52 PM
13	Financially	Sep 3, 2013 11:33 A
14	Not employed	Aug 30, 2013 2:56 P
15	Not getting enough hours	Aug 30, 2013 10:12 A
16	Financially and unhealthy environment.	Aug 20, 2013 11:25 A
17	Financially	Aug 14, 2013 12:36 F
18	Financially	Aug 13, 2013 2:29 P
19	Financially	Aug 8, 2013 11:34 A

Q2. Do	es your job meet your current needs?	
20	Financially	Aug 8, 2013 10:44 AM
21	Not enough hours.	Aug 1, 2013 10:09 AM
22	Not enough money.	Jul 24, 2013 10:51 AM
23	Financially.	Jul 23, 2013 10:13 AM
24	financially.	Jul 23, 2013 10:03 AM
25	Financially	Jul 22, 2013 11:59 AM
26	Financially.	Jul 22, 2013 9:48 AM
27	financially.	Jul 19, 2013 9:56 AM
28	not working	Jul 16, 2013 12:16 PM
29	Not working.	Jul 11, 2013 10:45 AM
30	Need healthcare.	Jul 9, 2013 2:52 PM
31	Financially and it is hard my health	Jul 1, 2013 1:35 PM

	Helped me figure out the best ways for me to learn	Sep 27, 2013 4:04
	Helped to settle my anxiety in that they made me feel that what I was experiencing was normal	Sep 24, 2013 3:51
3	Emotional support	Sep 24, 2013 1:36
	Specialized chair for work	Sep 24, 2013 1:28
;	Ideas & suggestions	Sep 24, 2013 1:22
5	Funding for CNA/Med Aide classes	Sep 24, 2013 12:56
•	Nothing - my counselor went out on sick leave and then I never got help from anyone.	Sep 24, 2013 11:12
3	Hearing Aids	Sep 23, 2013 3:18
)	Support and bus tickets	Sep 23, 2013 2:57
0	Helped me find the job and get my car back in working condition	Sep 23, 2013 2:51
1	Job coaching	Sep 23, 2013 2:38
2	Received a lot of good information and support	Sep 23, 2013 2:17
3	College help. Compass testing.	Sep 19, 2013 12:05
4	Encouragement and support.	Sep 19, 2013 11:54
5	Provided interview skills.	Sep 19, 2013 10:09
6	They showed me how to count money	Sep 19, 2013 10:07
7	Encouragement.	Sep 19, 2013 9:46
3	Bought me interview clothes	Sep 17, 2013 9:40
9	Driving evaluation	Sep 16, 2013 2:51 I

)	Support.	Sep 16, 2013 1:30 P
1	Money to update equipment. Support.	Sep 16, 2013 1:18 F
2	The ability to run a business.	Sep 16, 2013 1:00 F
3	Boots.	Sep 16, 2013 12:59
4	Education.	Sep 16, 2013 12:26
5	Hearing aids.	Sep 16, 2013 12:06
3	Not really sure they did anything.	Sep 16, 2013 11:43
7	Got me the job	Sep 16, 2013 11:30
3	Nothing happened for me with VR.	Sep 16, 2013 11:19
9	Hearing aids	Sep 16, 2013 11:12
)	Resume writing	Sep 16, 2013 10:39
1	Support	Sep 16, 2013 10:32
2	Contacts. Getting in touch with employers.	Sep 13, 2013 12:34
3	General support.	Sep 13, 2013 12:17
4	Financial assistance.	Sep 13, 2013 11:48
5	Help with educational funding.	Sep 13, 2013 11:18
3	Help with application progress.	Sep 13, 2013 10:31
7	Support and connections.	Sep 13, 2013 9:54 A
3	Interviewing skills.	Sep 13, 2013 9:27 A

9	Resume building. Online application process.	Sep 10, 2013 3:02 F
0	Gas and clothing vouchers.	Sep 10, 2013 2:16 F
1	Support.	Sep 10, 2013 12:55
2	Prosthetic leg.	Sep 10, 2013 12:35
3	Job search.	Sep 10, 2013 12:14
4	Information and help with job search.	Sep 10, 2013 11:38
5	Job training on-site	Sep 10, 2013 10:07
6	Helped with job search. Supportive.	Sep 10, 2013 10:07
7	School.	Sep 10, 2013 9:56
8	Confidence, really professional,	Sep 10, 2013 9:31
9	Working with the computer for job search	Sep 10, 2013 9:22
0	Finding the job	Sep 9, 2013 2:02 F
1	Job Resouces	Sep 6, 2013 9:58 A
2	Tools	Sep 6, 2013 9:33 A
3	my van	Sep 4, 2013 2:52 F
4	Voucher for gas.	Sep 4, 2013 2:48 F
5	Nothing	Sep 3, 2013 3:56 F
3	Hearing aids.	Sep 3, 2013 2:19 F

	Nothing.	Sep 3, 2013 12:53 F
)	Better hearing aids.	Sep 3, 2013 11:59 A
)	Resume rebuild	Sep 3, 2013 11:33 /
l	Support and encouragement	Aug 30, 2013 2:56 I
2	Finding the job	Aug 30, 2013 11:28
3	Help with job search.	Aug 30, 2013 10:51
1	Encouragement	Aug 30, 2013 10:12
5	They were persistent and worked hard to find her a job	Aug 30, 2013 10:01
6	hearing aids.	Aug 27, 2013 2:32
7	Taught me to be assertive.	Aug 27, 2013 2:02
3	Finding me a job.	Aug 27, 2013 1:35
9	Support. Resume building.	Aug 27, 2013 1:26
)	Finding a job.	Aug 27, 2013 12:58
l	Job counseling and shoes.	Aug 27, 2013 11:10
2	Nothing in particular	Aug 27, 2013 10:02
3	Resources	Aug 26, 2013 4:10
1	Helped me find the job	Aug 26, 2013 3:00
5	Career decisions.	Aug 26, 2013 2:57

77	They got me a Plantronics.	Aug 21, 2013 2:18 P
78	Support & encouragement	Aug 20, 2013 2:14 P
79	Encouragement	Aug 20, 2013 2:13 P
80	Finding the job	Aug 20, 2013 1:10 P
81	Clothing help.	Aug 20, 2013 12:40 F
82	Job search.	Aug 20, 2013 11:25 A
83	motivation	Aug 19, 2013 9:49 A
84	Training in truck driving. Interview strategies.	Aug 16, 2013 2:39 P
85	Support and job search tips.	Aug 14, 2013 2:07 P
86	Alarm clock. vouchers for clothing. counseling.	Aug 14, 2013 12:36 I
87	Hearing aids.	Aug 13, 2013 2:50 P
88	Financial Assistance	Aug 13, 2013 2:29 F
89	Hearing aids	Aug 13, 2013 2:19 P
90	Hearing Aids	Aug 8, 2013 11:34 A
91	Help with education.	Aug 8, 2013 10:44 A
92	Emotional support	Aug 6, 2013 10:11 A
93	Chair built for me.	Aug 5, 2013 2:09 P
94	Always there to help with computer applications. Very supportive. Met the goals I needed. Worked together on what would work for me.	Aug 5, 2013 2:00 P
95	Training to get where I am.	Aug 5, 2013 1:39 P

6	A job.	Aug 5, 2013 1:33 l
7	Service. Getting me a job.	Aug 5, 2013 1:22 l
3	Interview strategies.	Aug 5, 2013 1:17 l
9	Interview Strategies.	Aug 5, 2013 1:09 l
0	Finding what skills I could use.	Aug 1, 2013 10:09
1	Help building resume.	Aug 1, 2013 9:58
2	Typing practice and help with job search.	Jul 31, 2013 11:59
3	Motivation. Nice to work with others.	Jul 31, 2013 10:25
4	Job search help.	Jul 29, 2013 2:06
5	Interview skills.	Jul 29, 2013 2:04
6	Confidence and self presentation ideas for interviews.	Jul 25, 2013 11:48
7	Sent me to work alliance.	Jul 25, 2013 11:16
8	Job search.	Jul 25, 2013 10:21
9	Psych eval.	Jul 24, 2013 10:51
0	Talking to VR for counseling.	Jul 23, 2013 12:44
1	Resume building skills and getting license.	Jul 23, 2013 12:39
2	Got job on own.	Jul 23, 2013 10:13
3	Hearing aids.	Jul 23, 2013 10:03

Q3. Wh	nat did Vocational Rehabilitation provide that was the most helpful to you?	
115	Gave me ideas about where to apply, resume & cover letter assistance	Jul 22, 2013 4:09 PM
116	Finding the job, Social Security stuff	Jul 22, 2013 3:53 PM
117	Help pay for CNA class.	Jul 22, 2013 2:09 PM
118	Tuition money and advice.	Jul 22, 2013 1:47 PM
119	Education help and job search assistance.	Jul 22, 2013 12:20 PM
120	Start-up funding for office equipment. Follow-up visits.	Jul 22, 2013 11:59 AM
121	Assistive listening devices.	Jul 22, 2013 11:29 AM
122	Job placement	Jul 22, 2013 10:40 AM
123	Job placement	Jul 22, 2013 10:39 AM
124	Clothing for the job and transportation.	Jul 22, 2013 10:11 AM
125	Help with Job search.	Jul 22, 2013 9:48 AM
126	Transportation.	Jul 19, 2013 2:46 PM
127	Help with job seeking and interview skills.	Jul 19, 2013 9:56 AM
128	Provided Bobcat	Jul 16, 2013 2:57 PM
129	Gas for work. Online searches.	Jul 16, 2013 2:30 PM
130	Help with application process.	Jul 16, 2013 1:35 PM
131	interview techniques.	Jul 16, 2013 1:20 PM
132	Help	Jul 16, 2013 12:16 PM
133	Job coaching.	Jul 16, 2013 11:55 AM

34	Help finding a job and support while working.	Jul 16, 2013 11:21 A
35	Tips on	Jul 16, 2013 11:08 A
36	Good to work with.	Jul 11, 2013 11:37 A
37	Job search and work clothes.	Jul 11, 2013 10:45 A
38	Clothes for work.	Jul 11, 2013 10:14 A
39	Don't recall.	Jul 11, 2013 9:14 A
40	Job placement	Jul 10, 2013 9:35 A
41	Finding a job.	Jul 9, 2013 2:52 Pf
42	Help finding a job.	Jul 9, 2013 11:05 A
43	Helping with questions.	Jul 9, 2013 11:00 A
44	Education expenses	Jul 9, 2013 10:46 A
45	Helped me get a job.	Jul 9, 2013 10:32 A
46	Funding help with car.	Jul 9, 2013 10:19 A
47	Testing told me a lot about myself. What I could be good at.	Jul 9, 2013 9:52 Al
48	Adaptive equipment	Jul 8, 2013 4:50 PI
49	Bought me things I needed	Jul 8, 2013 4:23 PI
50	A little bit of everything	Jul 8, 2013 4:08 PI
51	Financial assist for tool.	Jul 8, 2013 2:47 Pl

Q3. Wh	Q3. What did Vocational Rehabilitation provide that was the most helpful to you?			
153	Hearing Aids.	Jul 8, 2013 9:59 AM		
154	Work gloves.	Jul 5, 2013 9:34 AM		
155	Uniforms for work. Bus pass.	Jul 5, 2013 9:25 AM		
156	Hearing aids.	Jul 1, 2013 2:39 PM		
157	Job leads.	Jul 1, 2013 2:28 PM		
158	Clothes for work	Jul 1, 2013 1:35 PM		
159	Encouragement and helped me getting the job	Jul 1, 2013 12:37 PM		
160	Taught me how to advocate for myself	Jul 1, 2013 11:14 AM		

	All I can say is good. It was all positive.	Sep 19, 2013 12:05 F
	The first part of my experience with VR was awesome, but during the assessments, I felt the person who helped me was telling me I was dumb and that I was having a hard time communicating what I really wanted to do. After I voiced my concerns about that, things went much better.	Sep 19, 2013 9:46 A
}	Amy is always there for me.	Sep 16, 2013 12:59 F
	VR has done a lot for me and a family member. Their programs are excellent.	Sep 16, 2013 12:26 I
;	They did a great job.	Sep 16, 2013 12:06 I
;	Very professional. Very helpful.	Sep 16, 2013 11:12
•	Very supportive and good natured people.	Sep 13, 2013 12:17
}	Very persistent. Too persistent.	Sep 13, 2013 11:48
)	Financially helped a lot, no luck with job search.	Sep 13, 2013 11:18
0	I just love it.	Sep 13, 2013 10:31
1	I liked their attentiveness.	Sep 13, 2013 9:54 A
2	Follow-ups were all really good. I feel like all my needs were met.	Sep 10, 2013 12:55
3	Very dedicated to helping me.	Sep 10, 2013 12:35
4	I love the program.	Sep 10, 2013 11:38
5	Overall it's a good program. I like it.	Sep 10, 2013 10:07
6	Trouble I had getting there for an hour. Most of the time, I didn't have transportation. Bus route was very time consuming.	Sep 10, 2013 9:22 A
7	Really great program. Really great people.	Sep 6, 2013 9:58 A
8	Everything worked out very well.	Sep 3, 2013 2:19 F

9	Be more helpful. It was a waste of gas to go there. They wouldn't even help me build a resume.	Sep 3, 2013 12:53 P
0	I found it difficult to contact VR.	Sep 3, 2013 11:59 A
1	It's really good.	Aug 30, 2013 10:51
2	When I went to doctors to pick up hearing aids	Aug 27, 2013 2:32 F
3	Voc Rehab told me I wouldn't be able to fine work and the Hope program helped me find my job.	Aug 27, 2013 1:26 F
4	Good program.	Aug 20, 2013 12:40 l
5	Travel to and from every week wasn't good if they had nothing new for me to try.	Aug 20, 2013 11:25
6	Really been wonderful to me.	Aug 16, 2013 2:39 F
7	After consumer's case is "closed," help isn't available anymore is the consumer is still employed. I needed help with my car and almost lost my job.	Aug 14, 2013 2:07 F
8	Very positive experience.	Aug 13, 2013 2:50 F
9	Very grateful that program exists.	Aug 8, 2013 10:44 A
0	I wouldn't change anything.	Aug 5, 2013 2:00 P
1	Very very helpful program when you need it.	Aug 5, 2013 1:39 P
2	Wonderful business. They really do try to help.	Aug 5, 2013 1:33 P
3	Great program.	Jul 31, 2013 11:59 A
4	Was hoping for training for a new skill.	Jul 29, 2013 2:06 P
5	The people are exceptional	Jul 25, 2013 10:30 A
6	Very good program.	Jul 23, 2013 12:44 F

Q5. Ple	ease share any other comments or suggestions you may have.	
38	VR services are very different than they were before. I don't feel in the respect of job placement, they took very much ownership. I'm grateful for my hearing aids, but still need a proper job with benefits.	Jul 23, 2013 10:03 AM
39	Think the program is great.	Jul 22, 2013 12:20 PM
40	It's a very effective program that was very helpful for me.	Jul 22, 2013 11:59 AM
41	Really happy with assistance.	Jul 22, 2013 9:48 AM
42	People might take unfair advantage of the program.	Jul 19, 2013 2:46 PM
43	Be more open about what they have to offer.	Jul 16, 2013 2:30 PM
44	Absolutely loved it.	Jul 16, 2013 1:35 PM
45	Very resume.	Jul 16, 2013 1:20 PM
46	Wonderful program and like the people that work there.	Jul 9, 2013 11:05 AM
47	I really like that they are there to help people.	Jul 8, 2013 2:47 PM
48	Consumer felt the program was too time-consuming.	Jul 8, 2013 2:38 PM
49	Wonderful experience. Might have wanted to know before hand which companies would accept the funding for assistance. Like hearing aid dealers that do not accept assistance payments were a problem.	Jul 8, 2013 9:59 AM
50	More one on one computer training for less tech savvy people. Not just leaving them at a machine.	Jul 5, 2013 9:25 AM
51	All very professional. Kept all their appointments.	Jul 1, 2013 2:39 PM